(825) 994-7833, Email: mahdikiaei93@yahoo.com, linkedin.com/in/mahdi-kiaee

## Summary

Intelligence analyst focused on business performance improvement through data-driven insights. Employed data analytics to identify strategic opportunities realizing a $\mathbf{4 0 \%}$ increase in operational efficiency and a $\mathbf{3 0 \%}$ rise in sales revenue. Proficient with analyzing complex data sets, deploying business intelligence and ERP systems, and leading multidisciplinary teams of 10 members. Constantly pursuing knowledge and best practices to enhance capabilities and meet organizational objectives.

## Experience

## Business Analyst, Zarrin Roya, Tehran, Iran

Jun 2021-Sep 2022

- Rectified SAP CO module issues using sprint planning, leading to a $\mathbf{2 0 \%}$ reduction in maintenance project complications.
- Streamlined solution implementation processes, reducing SAP project timelines for distribution branches by $15 \%$.
- Instructed $50+$ finance staff, improving SAP end users' competency reported by business managers by $\mathbf{8 0 \%}$.


## Financial Modeling Specialist, MTN-Irancell, Tehran, Iran

May 2020 - Nov 2020

- Revolutionized the pricing model for "golden numbers," using R, SQL Server, and Microsoft Excel, increasing sales by $\mathbf{3 0 \%}$.
- Capitalized on financial metrics to provide Chief Operating Officer insights by preparing cash flow and NPV analysis, improving budget allocation to digital products by $\mathbf{2 5 \%}$.
- Enhanced weekly reporting processes via automated procedures in SQL, reducing financial report time by 40\%.


## Revenue Accountant, MTN-Irancell, Tehran, Iran

May 2019 - May 2020

- Pioneered an automated model for sales channels' and dealerships' commission due diligence, using SQL server database, Knime, and Microsoft Excel, reducing fraud by $\mathbf{5 0 \%}$.
- Refined revenue audit procedures, according to IFRS 15 , increasing revenue recognition accuracy by $\mathbf{2 0 \%}$.
- Optimized content providers' invoice reconciliation, accelerating Irancell's IPTV accounts month-end closing procedure by $\mathbf{1 0 \%}$.
- Harmonized with the sales team, identifying revenue opportunities resulting from the commissions model, worth $\$ 50 \mathrm{k}$ annually.
Financial Data Analyst, Kardan Investment Bank, Tehran, Iran
Oct 2018-May 2019
- Executed due diligence for Iran's first project finance of setting up a solar power plant for budget allocation approvals.
- Devised cost-benefit ad-hoc reports for the Board of Directors, improving capital expenditure allocation by $\mathbf{1 5 \%}$.
- Architected cost assessment models using Microsoft Power BI, mitigating annual operating costs by $\mathbf{2 0 \%}$.


## ERP Implementation Expert, System Group, Tehran, Iran

Feb 2017 - Oct 2018

- Evaluated client requirements and tailored ERP solutions accordingly, increasing customer satisfaction rates by $25 \%$.
- Supervised data conversion and migration processes for $15+$ companies with SQL queries and procedures, ensuring zero data loss.
- Established agile project management methodologies, boosting on-time financial modules project delivery rates by $30 \%$.


## Certificates

| Google Data Analytics, Coursera | May 2023 |
| :--- | ---: |
| Project Management, Coursera | Aug 2021 |
| Software Testing/QA, LinkedIn | Aug 2021 |
| Programming for Everybody (Python), Coursera | Jul 2021 |
| Customer Analytics, Coursera | Apr 2021 |
| Power BI Data Modeling, LinkedIn | Aug 2021 |
| Power BI Essential Training, LinkedIn | Aug 2021 |
| Financial Management, ACCA | Jul 2019 |
| Performance Management, ACCA | Apr 2019 |
| Corporate and Business Law, ACCA | May 2019 |
| Financial Accounting, ACCA | Jan 2019 |
| Management Accounting, ACCA | Jan 2019 |
| Accountant in Business, ACCA | Jan 2019 |

## Skills

Programming and Data Analytics: Microsoft SQL Server, R, Knime, Weka
Data Visualization: Power BI, Tableau, QlikView
Applied Software: Microsoft Excel
ERP Software: SAP, IFS

## Education

Ph.D. Business Technology Management, Haskayne School of Business, Calgary, Canada
M.Sc. IT Management, Business Intelligence, University of Tehran, Tehran, Iran
B.Sc. Financial Management University of Tehran, Tehran, Iran

Sep 2022 - Expected
Sep 2016 - Sep 2019
Sep 2012 - Mar 2016

## Languages

Persian: Native
English: TOEFL: 111, GRE: 336

## Publications

Sohrabi, B., Raeisi Vanani, I., Kiaee, M.;(2020). Designing a predictive analytics model to evaluate the quantitative performance of enterprise resource planning system. Iranian Journal of Information Management, 5(2), 220-242. Doi: 10.22034/aimj. 2020.11144

